



## DATA PRIVACY POLICY

### 1. About this Policy

1.1 This policy explains when and why we collect personal information about our members and how we use it, how we keep it secure and your rights in relation to it.

1.2 We may collect, use and store your personal data, as described in this Data Privacy Policy and as described when we collect data from you.

1.3 We reserve the right to amend this Data Privacy Policy from time to time without prior notice. You are advised to check our website [www.Redlandgreenclub.co.uk](http://www.Redlandgreenclub.co.uk) or our Club notice board for any amendments.

1.4 We will always comply with the General Data Protection Regulation (GDPR) when dealing with your personal data. Further details on the GDPR can be found at the website for the Information Commissioner ([www.ico.gov.uk](http://www.ico.gov.uk)). For the purposes of the GDPR, we will be the “controller” of all personal data we hold about you.

### 2. Who are we?

2.1 We are **The Redland Green Club**. We can be contacted at Redland Green, Bristol, BS6 7HF. Office Telephone number 0117 973 1139

### 3. What information we collect and why.

| Type of information   | Purposes   | Legal basis of processing   |
|---|--|---|
| Member's name, address, telephone numbers, e-mail address(es) | <p>Managing the Member's membership of the Club</p> <p>Creating and managing the Club's online Membership directory</p> <p>Keeping members informed of general information concerning the Club</p> <p>To send invoices for membership and coaching renewals</p> <p>Verifying the identity of members</p> | <p>For the purposes of our legitimate interests in operating the Club</p> <p>We will seek the Member's consent on their membership application form.</p> <p>The Member may withdraw their consent at any time by contacting us by e-mail or letter to tell us that they no longer wish their details to appear in the Membership directory or personally through setting in booking system.</p> |



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|---|---|---|
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| The names and ages of the Member's dependants                                 | Managing the Member's and their dependants' membership and coaching at the Club                           | Performing the Club's contract with the Member.   |
| Date of birth / age related information                                       | Managing membership categories which are age related<br><br>Ensuring staff to child ratios are maintained | Performing the Club's contract with the Member  |
| Gender  | Provision of adequate facilities for members.   | For the purposes of our legitimate interests in making sure that we can provide sufficient and suitable facilities (including changing rooms and toilets) for each gender.                      |
| Photos and videos of members  | Putting on the Club's website and social media pages.<br>For identification purposes on membership cards  | We will seek the Member's consent on their membership application form and each membership renewal form. The Member may withdraw their consent at any time by contacting us by e-mail or letter |
| Bank account details of the member or other person making payment to the Club | Managing the Member's and their dependants' membership of the Club, the provision of services and events. | Performing the Club's contract with the Member  |
| Medical conditions  | To ensure the correct level of care is available should this be required                                  | Secure paperwork<br><br>Access control to data  |

#### **4. How we protect your personal data**

4.1 We will not transfer your personal data will only be stored on our secured server.

4.2 We have implemented generally accepted standards of technology and operational security in order to protect personal data from loss, misuse, or unauthorised alteration or destruction.

4.3 Please note however that where you are transmitting information to us over the internet this can never be guaranteed to be 100% secure.

4.4 We will notify you promptly in the event of any breach of your personal data which might expose you to serious risk.

#### **5. Who else has access to the information you provide us?**



5.1 We will never sell your personal data. We will not share your personal data with any third parties.

## **6. How long do we keep your information?**

6.1 We will hold your personal data on our systems for as long as you are a member of the Club and for as long afterwards as is necessary to comply with our legal obligations. We will review your personal data every year to establish whether we are still entitled to process it.

6.2 We securely destroy all financial information once we have used it and no longer need it.

## **7. Your rights**

7.1 You have rights under the GDPR:

- (a) to access your personal data
- (b) to be provided with information about how your personal data is processed
- (c) to have your personal data corrected
- (d) to have your personal data erased in certain circumstances
- (e) to object to or restrict how your personal data is processed
- (f) to have your personal data transferred to yourself or to another business in certain circumstances.

7.2 You have the right to take any complaints about how we process your personal data to the Information Commissioner:

<https://ico.org.uk/concerns/>

0303 123 1113.

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire SK9 5AF

For more details, please address any questions, comments and requests regarding our data processing practices to our Club Manager Adie Butcher.

Adie Butcher  
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Redland Green  
Bristol  
Bs6 7HF

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**Email:** [adiebutcher@redlandgreen.co.uk](mailto:adiebutcher@redlandgreen.co.uk)